

PATIENT/DOCTOR CONTRACT AND FINANCIAL POLICY

In today's world it is difficult to establish a relationship with a healthcare provider that is based on trust and has ONLY patient's health and wellbeing as it's goal. Over the years I have had a pleasure to help over seven thousand patients to reach their optimal oral health and improve cosmetic appearance. During that time, I have discovered the ultimate tool to run a successful business: the truth. Therefore, you have my personal guarantee that you will be treated in the most professional, courteous manner; will be presented with options for your treatment that best fit your needs, and not financial goals of the office.

Here are a few rules and regulations that help us deliver the best possible service for you:

- For all Basic and Preventative procedures payment is expected on the day of service.
- For all Major Procedures (Crowns, Bridges, Implants, etc.) your portion of the fee must be paid at the time of the first visit.
- Please ask us about the most biocompatible dental materials available.
- We will do our best in helping you get the benefits you are entitled to from your insurance company. However, you are responsible for any balance not covered by your insurance company, any deductibles and co-payments. Very few insurance companies cover major procedures in full.
- We deal with many different insurance companies. An individual policy could differ even with the same insurance company. Therefore, it is your responsibility to know the rules of your insurance policy. We can only assist you in billing them, but all insurance problems remain between you and your insurance carrier.

Please keep in mind that we are a dental office and not a bank, all delinquent accounts will be sent to collections after one written notice and 20% collection charge will apply to your balance. There will be a \$40 charge for returned checks.

To keep our office running smoothly, please notify us of any changes or cancellations 48 hours before your appointment. Failure to do so will result in an administrative charge of \$50.

Feel Free to ask questions, and we hope you will have the most pleasant experience at our office.

I have read the above statement; I fully understand it and AGREE to the above policy.

_____, Date _____